

QCR for the period October 15, 2015 till January 14, 2016

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	Service	Target	October 15 - November 14, 2015	November 15 - December 14, 2015	December 15 - January 14, 2016
Service supply time SST		10 BD for 90% of the requests	<= 5 BD for 100% of the requests	<= 5 BD for 100% of all requests	<= 5 BD for 100% of all requests
Service Availability (Per Link)	All connections	99.80%	<p>* GPON: Kahrama ID: 1114660 link availability 99.65%</p> <p>* GPON: Kahrama ID: 1002752 link availability 99.58%</p> <p>*GPON: SA is 100% for 7132 remaining active connections.</p> <p>*P2P: SA is 100% for 342 active connections.</p>	<p>* GPON: Multiple Kahrama IDs: [1113820 1113821 1113822 1113823 1113824 1113825 1113826 1113827 1113828 1113829 1113830 1113831 1113832 1113833 1113834 1113820 1113821 1113822 1113823 1113824 1113825 1113826 1113827 1113828 1113829] availability per link 99.71%</p> <p>*GPON: SA is 100% for 7211 remaining active connections.</p> <p>* P2P: Connection ID: CO7-GATEMALL-003 link availability 99.63%</p> <p>*P2P: SA is 100% for 357 remaining active connections.</p>	<p>* GPON: Kahrama ID: 1116134 link availability 99.89%</p> <p>*GPON: SA is 100% for 6829 remaining active connections.</p> <p>* P2P: Connection ID: BCA3-1145826-001 link availability 99.71%</p> <p>* P2P: SA is 100% for 377 remaining active connections.</p>
Quarter 4 - 2015/2016					
Mean Time to Restore MTTR	P2P	<= 24 hours	2:23:20		
	GPON	<=48 Hours	2:06:13		