

**QCR for the period October 15, 2014 till January 14, 2015**

	Service	Target	October 15 - November 14, 2014	November 15 - December 14, 2014	December 15 - January 14, 2015
Service supply time SST		10 BD for 90% of the requests	<= 5 BD for 100% of the requests	<= 5 BD for 100% of all requests	<= 5 BD for 100% of all requests
Service Availability (Per Link)	All connections	99.80%	* GPON: Kahrama ID: 1149289 link availability 99.84% * GPON: Kahrama ID: 1147001 link availability 99.64% * GPON: Kahrama ID: 1147181 link availability 99.51% * GPON: Kahrama ID: 187931 link availability 99.56%  *GPON: SA is 100% for 4880 remaining active connections.  *P2P: SA is 100% for 101 total active connections.	* GPON: Kahrama ID: 1011109 link availability 99.66%  *GPON: SA is 100% for 5107 remaining active connections.  *P2P: SA is 100% for 112 total active connections.	* GPON: Kahrama ID: 1147400 link availability 99.07% * GPON: Kahrama ID: 1147401 link availability 99.07% * GPON: Kahrama ID: 1147402 link availability 99.07% * GPON: Kahrama ID: 1116016 link availability 99.78%  *GPON: SA is 100% for 5365 remaining active connections.  * P2P: Connection ID: BCARLU1-T02L02-001 link availability 99.80  * P2P: SA is 100% for 127 remaining active connections.
Quarter 4 - 2014/2015					
Mean Time to Restore MTTR	P2P	<= 24 hours	1:20:24		
	GPON	<=48 Hours	2:58:31		

**Remarks:**

- \* 4 valid TTs had been received from VFQ between 15th October and 14th November 2014.
- \* 1 valid TT had been received from VFQ between 15th November and 14th December 2014.
- \* 1 Planned Activity affected link "ICT-MV1-GN001" for GN between 15th November and 14th December 2014. (Activity on 25-Nov-2014).
- \* 1 Planned activity affected links "CGIS-MV1-GN001, CO7-MV1-GN001, CO7-MV2-GN-002, ICT-MV1-GN001, KHR-MV1-GN001, MBT-MV1-GN001, MV1-MV2-GN002, QSA-MV1-GN001, QU-MV1-001, QU-MV1-GN001, SEC-MV1-GN001" for GN & Link "MV2-MV3-MZ001" for Meeza due to Emergency cable re routing due to QRail work between 15th November and 14th December 2014. (Activity on 5-Dec-2014).
- \* 3 valid TTs had been received from VFQ(2 TTs) & Ooredoo (1 TT) between 15th December 2014 till 14th January 2015.
- \* 1 Planned activity affected links "MSA-MV1-GN001, MMUP-MV1-GN001, CGIS-MV1-GN001, KHR-MV1-GN-001, MBT-MV1-GN001" between 15th December 2014 till 14th January 2015. (Activity on 28-Dec-2014)