

**QCR for the period July 15, 2014 till October 14, 2014**

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	Service	Target	July 15 - August 14, 2014	August 15 - September 14, 2014	September 15 - October 14, 2014
Service supply time SST		10 BD for 90% of the requests	<= 5 BD for 100% of the requests	<= 5 BD for 100% of all requests	<= 5 BD for 100% of all requests
Service Availability (Per Link)	All connections	99.80%	* GPON: Kahrama ID: 1146456 link availability 99.89% * GPON: Kahrama ID: 1146867 link availability 99.71% * GPON: Kahrama ID: 1149299 link availability 99.87%  *GPON: SA is 100% for 3834 remaining connections.  *P2P: SA is 100% for 76 connections.	* GPON: 190 connections (All VFQ GPON links under CO7) link availability 99.89% per link. * GPON: Kahrama ID: 1011022 link availability 99.67% * GPON: Kahrama ID: 1011021 link availability 99.79%  *GPON: SA is 100% for 4307 remaining connections.  * P2P: 28 connections (All VFQ P2P links under CO7) link availability 99.89% per link.  *P2P: SA is 100% for 52 remaining connections.	*GPON: SA is 100% for 4642 connections.  * P2P: SA is 100% for all 94 connections.
Quarter 3 - 2014/2015					
Mean Time to Restore MTTR	P2P	<= 24 hours	0:47:13		
	GPON	<=48 Hours	1:42:34		

**Remarks:**

- \* 3 valid TTs had been received from VFQ between 15th July and 14th August 2014.
- \* Re-routing Planned Activity completed on link "MV2-MV3-MZ001" for MEEZA between 15th July and 14th August 2014.
- \* 3 valid TT had been received from VFQ between 15th August and 14th September 2014.
- \* 3 Planned Activites completed on link "QDC-CO7-001" (1 for emergency corrective action) for VFQ between 15th August and 14th September 2014.
- \* No valid or invalid TTs had been received between 15th September till 14th October 2014.