

QCR for the period April 15, 2015 till July 14, 2015					
	Service	Target	April 15 - May 14, 2015	May 15 - June 14, 2015	June 15 - July 14, 2015
Service supply time SST		10 BD for 90% of the requests	<= 5 BD for 100% of the requests	<= 5 BD for 100% of all requests	<= 5 BD for 100% of all requests
Service Availability (Per Link)	All connections	99.80%	<p>* GPON: Kahrama ID: 1116547 link availability 99.71%</p> <p>* GPON: Kahrama ID: 1145831 link availability 99.79%</p> <p>* GPON: Kahrama ID: 1123145 link availability 99.58%</p> <p>* GPON: Kahrama ID: 1149008 link availability 99.58%</p> <p>*GPON: SA is 100% for 6270 remaining active connections.</p> <p>* P2P: Connection ID: MOF-CO7-GN001 link availability 99.73%</p> <p>*P2P: SA is 100% for 219 remaining active connections.</p>	<p>* GPON: Kahrama ID: 1149015 link availability 99.84%</p> <p>* GPON: Kahrama ID: 1145574 link availability 99.08%</p> <p>*GPON: SA is 100% for 6480 remaining active connections.</p> <p>* P2P: Connection ID: QSA-CO7-GN001 link availability 99.86%</p> <p>*P2P: SA is 100% for 252 remaining active connections.</p>	<p>* GPON: Kahrama ID: 1122135 link availability 99.87%</p> <p>* GPON: Multiple Kahrama ID: link availability per KID 99.40% (1115556,1115535,1115523,1115545,1115549,1115557,1115567,1115539,1115522,1115543,1115533,1115555,1115521)</p> <p>*GPON: SA is 100% for 6555 remaining active connections.</p> <p>* P2P: Connection ID: MOF-CO7-GN001 link availability 99.67%</p> <p>* P2P: SA is 100% for 291 remaining active connections.</p>
Quarter 2 - 2015/2016					
Mean Time to Restore MTTR	P2P	<= 24 hours	1:45:40		
	GPON	<=48 Hours	2:49:23		

**Remarks:**

- \* 5 valid TTs had been received between 15th April and 14th May 2015.
- \* 2 Planned activities affected multiple links for Meeza & GN customers done between 15th April 2015 till 14th May 2015.
- \* 3 valid TTs had been received between 15th May 2015 till 14th June 2015.
- \* 1 Planned activity affected link "MOF-CO7-GN-002" for GN done between 15th May 2015 till 14th June 2015. (Activity on 02-Jun-2015)
- \* 2 valid TTs had been received between 15th June 2015 till 14th July 2015.
- \* 2 Planned activities affected links "MOF-CO7-GN-002, MOE-CO7-GN001, & CGIS-CO7-GN001" for GN done between 15th June 2015 till 14th July 2015. (Activities on 17-Jun-2015 & 27-Jun-2015).